BASECAMP 2020 UPDATE

EXPERIENCE  CLEANLINESS  CANCELLATION

BASECAMP x COVID-19
what to know, what we’re doing, what we’re asking of you.
Last updated: 07.01.2020

DURING YOUR STAY

Basecamp at heart has always been about community—where waywards traveler’s paths cross and new paths forged from the stories shared whether over campfire or coffee.

And while the times are undoubtedly changing, our commitment to the safety and wellbeing of that community remains steadfast. From our staff to you the guest, to the broader communities in Boulder and Lake Tahoe.

For your safety and to make the most of your stay, we ask that you please read and abide by the below during your stay with Basecamp.

1. CHECK-IN  how do I check-in?

• Same staff, same friendly smiles -- just hidden behind masks, made by our friends & partners @ Hedley & Bennett. When one door closes, another opens. And some say eyes truly are the windows to the soul.
• A temporary barrier will be set up for Basecamp front staff and you during check-in and future visits across your stay. Permits friendly exchanges, reduces exchange of unfriendly germs.
• The lobby (and all communal areas & surfaces) are being cleaned, like we’ve never cleaned before. Chances are we’ve cleaned it before you got a chance to touch it, but if ever in doubt remember the golden rule of COVID, “wash hands.”

2. COMMUNICATION
where do i go when i have a question during my stay?

- The lobby will be open (10-6pm) and staffed during our normal hours, during these “new normal” times. So feel to drop by and ask in-person.
- We text now and you will get our number so that we can also help you out wherever you are during your stay. If you don’t get a text or email, simply drop by the lobby and ask the front desk to add your number to your reservation. Then we’ll trade your questions for answers, over text.

3. BREAKFAST where’s the breakfast?

- Unfortunately for the time being there won’t be the traditional Basecamp breakfast. The CDC guidelines for food service prohibit our breakfast offering for the time being.
- Ask Basecamp staff for recommendations on where to join our local restaurant partners in the community for breakfast.

4. AMENITIES still open, just need a little more planning.

- All our usual amenities will remain open -- decks, fire-pits, yard games. To comply with social distancing and ensure the safety of our guests, we will be utilizing a 1HR reservation system. All bookings can be made from the lobby, and will be first come first serve.
- While we have a great deal of autonomy provided under the current guidelines from local & national authorities, some amenities may be subject to further restrictions/closures (currently hot tubs are closed due to Covid guidelines). If you have concerns about the availability or use of any of our amenities please contact Basecamp and we will happily update on the latest.

5. CHECK-OUT some things don’t change all too much.

- The Old fashioned way. Or if you signed-up in the Lobby during your trip, simply text us. We will settle your account with the card on file.